**SRS\_GIVE\_AND\_RECEIVE APP**

|  |  |
| --- | --- |
| Author | Thanh Vo |
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| Status | Reviewing |
| Project | Give and Receive Application |

**TABLE OF CONTENTS**

[1 INTRODUCTION 6](#_Toc519747579)

[1.1 Purpose 6](#_Toc519747580)

[1.2 Scope 6](#_Toc519747581)

[2 REFERENCED DOCUMENTS 6](#_Toc519747582)

[2.1 Controlling Documents 6](#_Toc519747583)

[2.2 Controlled Documents 6](#_Toc519747584)

[2.3 Background Information 6](#_Toc519747585)

[3 ACTORS 7](#_Toc519747586)

[4 OVERVIEW 7](#_Toc519747587)

[5 FEATURES 8](#_Toc519747588)

[5.1 Device Orientation 8](#_Toc519747589)

[5.2 Start up 8](#_Toc519747590)

[5.2.1 User Interface 8](#_Toc519747591)

[5.2.2 Business Logic 8](#_Toc519747592)

[5.3 Login 9](#_Toc519747593)

[5.3.1 User Interface 9](#_Toc519747594)

[5.3.2 Business Logic 9](#_Toc519747595)

[5.3.2.1 Login using Facebook account 9](#_Toc519747596)

[5.3.2.2 Login using Google+ account 9](#_Toc519747597)

[5.3.2.3 Remember credentials 9](#_Toc519747598)

[5.3.3 Use Cases 10](#_Toc519747599)

[5.4 Item Management 12](#_Toc519747600)

[5.4.1 User Interface 12](#_Toc519747601)

[5.4.2 Business Logic 12](#_Toc519747602)

[5.4.2.1 Create new item 12](#_Toc519747603)

[5.4.2.2 Modify items 12](#_Toc519747604)

[5.4.2.3 Delete items 12](#_Toc519747605)

[5.4.3 Use Cases 13](#_Toc519747606)

[5.5 Post Management 14](#_Toc519747607)

[5.5.1 User Interface 14](#_Toc519747608)

[5.5.2 Business Logic 14](#_Toc519747609)

[5.5.2.1 View public posts 14](#_Toc519747610)

[5.5.2.2 Giver create a Post 14](#_Toc519747611)

[5.5.2.3 Giver modify a Post 14](#_Toc519747612)

[5.5.2.4 Giver delete a Post 14](#_Toc519747613)

[5.5.2.5 Share a Post 14](#_Toc519747614)

[5.5.2.6 User comment in a Post 15](#_Toc519747615)

[5.5.3 Use Cases 15](#_Toc519747616)

[5.6 Request Management 16](#_Toc519747617)

[5.6.1 User Interface 16](#_Toc519747618)

[5.6.2 Business Logic 16](#_Toc519747619)

[5.6.2.1 Taker create a Request (Request a post) 16](#_Toc519747620)

[5.6.2.2 Taker delete (Cancel) a Request 16](#_Toc519747621)

[5.6.2.3 Giver claim item to Taker (Accept the Request) 16](#_Toc519747622)

[5.6.2.4 Giver marked a request as “Delivered”. 16](#_Toc519747623)

[5.6.2.5 Giver decline requests 16](#_Toc519747624)

[5.6.3 Use Cases 17](#_Toc519747625)

[5.7 Report management 19](#_Toc519747626)

[5.7.1 User Interface 19](#_Toc519747627)

[5.7.2 Business Logic 19](#_Toc519747628)

[5.7.2.1 User report a post 19](#_Toc519747629)

[5.7.2.2 Admin manage a list of reported posts 19](#_Toc519747630)

[5.7.3 Use cases 20](#_Toc519747631)

[5.8 Category Management 21](#_Toc519747632)

[5.8.1 User Interface 21](#_Toc519747633)

[5.8.2 Business Logic 21](#_Toc519747634)

[5.8.2.1 Admin manage category 21](#_Toc519747635)

[5.8.2.2 User choose a category to filtrate the posts 21](#_Toc519747636)

[5.9 Feedbacks Management 22](#_Toc519747637)

[5.9.1 User Interface 22](#_Toc519747638)

[5.9.2 Business Logic 22](#_Toc519747639)

[5.9.2.1 Quest create feedbacks 22](#_Toc519747640)

[5.9.2.2 Admin read feedbacks 22](#_Toc519747641)

[5.9.3 Use cases 22](#_Toc519747642)

[5.10 Ranking system 23](#_Toc519747643)

[5.10.1 User Interface 23](#_Toc519747644)

[5.10.2 Business Logic 23](#_Toc519747645)

[5.10.2.1 Ranking system for Giver 23](#_Toc519747646)

[5.10.2.2 Ranking system for Item/ Post 23](#_Toc519747647)

[6 Non-functional Requirements 24](#_Toc519747648)

[6.1 Operating System Support 24](#_Toc519747649)

[7 ANALYZE AND DESIGN 24](#_Toc519747650)

[7.1 Activity Diagram 24](#_Toc519747651)

[7.1.1 Login 24](#_Toc519747652)

[7.1.2 Item Management 27](#_Toc519747653)

[7.1.3 Post Management 30](#_Toc519747654)

[7.1.4 Request Management 33](#_Toc519747655)

[7.1.5 Report Management 36](#_Toc519747656)

[7.1.6 Category Management 37](#_Toc519747657)

[7.1.7 Feedbacks Management 40](#_Toc519747658)

[7.2 Class Diagram 41](#_Toc519747659)

[7.3 Database 41](#_Toc519747660)

[8 APPENDIX A: [TBD] 41](#_Toc519747661)

**CHANGE HISTORY**

|  |  |  |  |
| --- | --- | --- | --- |
| **Version** | **Date** | **Author** | **Description** |
| 0.1 | 26-6-2018 | Thanh Vo | Initial version |
|  |  |  |  |

# INTRODUCTION

## Purpose

The purpose of this document is to describe the requirements and specification for the Give and Take application on multiplatform.

## Scope

This document is intended for anyone in direct relation to the Give and Receive application.

# REFERENCED DOCUMENTS

## Controlling Documents

This document is dependent on the following documents:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Id | Document | Author | Version | Date |
|  |  |  |  |  |
|  |  |  |  |  |
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|  |  |  |  |  |

## Controlled Documents

|  |  |  |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |  |  |

## Background Information

The following documents are relevant to the context of the document but do not affect the contents in a direct way:

[SQS]: Sioux Quality System

Version 3.5  
August 7, 2012

# ACTORS

The following table gives an overview of the different human and non-human actors that interact with the system. The name between parentheses is the formal name further used in this document.

|  |  |
| --- | --- |
| **Actor** | **Description** |
| Admin | Who control CMS administration page |
| User | The user who can be both Giver and Taker in system |
| Guest | Who use the system but are not login. |

# OVERVIEW

Description for overview of application

# FEATURES

## Device Orientation

**Give and Receive App** supports both Portrait and Landscape mode for supported devices:

iPad and iPhone with the ***minimum*** ***iOS 11.0***, multi-touch display with LED backlight and IPS technology.

And android too… need to have Mr Thanh’s slide to write this information.

* For ***iPad***: the minimum model supported is **iPad Air 2**.
* For ***iPhone***: the minimum model supported is **iPhone 5s** ***(Performance issues are acceptable)*** and the ***Standard Testing Device*** is **iPhone 6s**. The application also supports ***iPhone X***

## Start up

### User Interface

For iPhone

*[TBD]*

For Android:

*[TBD]*

### Business Logic

Splash screen is the first screen to show whenever user opens the application.

Splash screen remains during loading progress and close after the loading finished.

Once the app is finished loading, it will show the public posts screen.

## Login

### User Interface

For iPhone

*[TBD]*

For Android:

*[TBD]*

### Business Logic

By default, guests can only view public posts. When they want to create a new post/item or send a request to Givers, they must login first.

#### Login using Facebook account

The user login to “Give and Take” app using their Facebook account

* If the device is not yet log in to Facebook, the user must login to Facebook and they must confirm the privacy problem of Facebook. If the user agrees, redirect back to the main screen.
* If the device is logged in to Facebook, skip the “log in to Facebook” step, redirect to the main screen.
* If the user account already synchronized with “Give and Take” app, skip “Confirm privacy” step.

#### Login using Google+ account

The user login to “Give and Take” app using their Google+ account

* They must confirm privacy problem of Google, which will display by the user’s phone browser. If the user agrees, redirect back to the main screen.
* If the user wants to use another Google+ account, they must choose “Login to another account”, then fill all the mandatory fields needed, and use that account to login. After that, redirect to confirm privacy step.
* If the user account already synchronized with “Give and Take” app, skip “Confirm privacy” step.

#### Remember credentials

It is possible to remember the credentials. In this case the credentials information (Facebook/Google account that linked with app) will be used for next login purpose. User will not need to “Sign in with Facebook” or “Sign in with Google+” again, but the App will be logged in automatically.

### Use Cases

|  |  |  |
| --- | --- | --- |
| Use Case | UC1: Login using Facebook account | |
| Actors | **Guest** |  |
| Pre-conditions | N/A | |
| Post-conditions | Application successfully synchronize with the user Facebook account | |
| Main success scenario | 1. The user’s phone have logged in to Facebook. 2. The user confirms privacy. 3. The application receive access token of the user’s Facebook account from Facebook services. 4. The application gets all the information of the user. 5. Redirect to the main screen. | |
| Alternative scenario 1 | Step 1: The user’s phone not yet logged in to Facebook.   * + 1. The user must login to Facebook. Then continue from main step 2. | |
| Alternative scenario 2 | Step 2: The user don’t confirm privacy.  2.2.1) Redirect to the login screen and start from main step 1. | |
| Alternative scenario 3 | Step 2: The user’s Facebook account has already synchronize with “Give and Take” application  2.3.1) The application updates all the user information through their Facebook account and continues from main step 4. | |
| Business Rules |  | |
| Other requirements | Time of launching app is as short as possible (3 - 5s) | |
| Open issues |  | |

|  |  |  |
| --- | --- | --- |
| Use Case | UC2: Login using Google+ account | |
| Actors | **Guest** |  |
| Pre-conditions | N/A | |
| Post-conditions | Application successfully synchronize with the user Google+ account | |
| Main success scenario | 1. The user uses their existing Google+ account. 2. The user confirms privacy. 3. The application receive access token of the user’s Google+ account from Google services. 4. The application gets all the information of the user. 5. Redirect to the main screen. | |
| Alternative scenario 1 | Step 1: The user want to use different Google+ account.   * + 1. The user must login to Google+ using their different account, continues to main step 2. | |
| Alternative scenario 2 | Step 2: The user don’t confirm privacy.  2.2.1) Redirect to the login screen, and start from main step 1. | |
| Alternative scenario 3 | Step 2: The user’s Google+ account has already synchronize with “Give and Take” application  2.3.1) The application update all the user information through their Google+ account and continue from main step 4. | |
| Business Rules |  | |
| Other requirements | Time of launching app is as short as possible (3 - 5s) | |
| Open issues |  | |

## Post Management

### User Interface

### Business Logic

Public posts screen is loaded after the application is loaded successfully. Users/guests can see all the posts that givers have posted. Besides that, users/guests can use filters to classify the posts to see what they concern. After users/guests choose a filter, the posts will be filtrated and sorted. There are 3 filters:

* Location (default is “Da Nang”)
* Category (default is “All category”)
* Sort by (Like number or Time)

Givers can see all their posts.

Givers can create a new post by filling information: title, description, location and photos about the items they want to give. They can import the photos from their gallery or take a new picture. After they submit, this post will be create and update to system so all users/guests can see.

Givers modify their posts by changing post’s fields: title, description, location, state, add or remove photos. Givers can update description, image, location, and category to inform the status of items in the post to Takers. Besides that, after Givers send all their giving items to takers, Givers can update the status of their post to “Closed”, so Takers can aware that the post is no longer opening to send a request. After they submit the changes, a notification will be sent to all takers who sent the request to the post.

A post has 2 statuses:

* “Opening” means that this post is giving and Takers can make request to it.
* “Closed” means that all items in this post is gave and Takers can’t make request to it. If the post has been delivered to Takers, the Giver can change status of the post into “Closed”. As a result, all requests, not accepted yet, will be refused.

Users can delete their posts. If users want to delete a post which is in “Opening” status and has requests, they must confirm a warning: “This post has been requested by takers. Are you sure you want to delete this post? ”.

If users find a post containing useful items, they can like it, give a comment about it or even share it on both Facebook and Google+, so their friends on Facebook/ Google+ can be able to know about it and can open the post in our application if they have already installed app in their phone. Or requiring install app to see the post if they have not installed app yet.

### Use Cases

|  |  |  |
| --- | --- | --- |
| Use Case | UC1: Giver Create post | |
| Actors | **Giver** |  |
| Pre-conditions | The user have logged in successfully | |
| Post-conditions | The post has been created successfully | |
| Main success scenario | 1. Givers “Create new post”. 2. Givers fill the post’s information: title, description, location, categories. 3. Givers “Submit”. 4. The post is created and changes into “Opening” status, so all people can see it. | |
| Alternative scenario 1 | Step2) Givers let one of mandatory fields empty   1. “Give and Take” app shows error signal for each field and user can’t “Submit” before filling all mandatory fields. | |

|  |  |  |
| --- | --- | --- |
| Use Case | UC2: Giver modify post | |
| Actors | **Giver** |  |
| Pre-conditions | The user have logged in successfully | |
| Post-conditions | The post has been modified successfully and notification is sent to all requesters. | |
| Main success scenario | 1. Givers select a post to modify 2. Givers choose “Edit”. 3. Givers edit information of the post. 4. Givers “Save”. 5. The post is updated. 6. The Give and Receive server send notifications to all requesters | |
| Alternative scenario 1 | Step6) The updated post doesn’t have any request, so there is no notification sent. | |

|  |  |  |
| --- | --- | --- |
| Use Case | UC3: Giver delete post | |
| Actors | **Giver** |  |
| Pre-conditions | The user have logged in successfully | |
| Post-conditions | The post has been deleted successfully | |
| Main success scenario | 1. Giver select a post to delete 2. Giver commit to “Delete”. 3. The post is deletes in system, and notification is sent to Takers | |
| Alternative scenario 1 | Step 3) The Give and Receive app display an error message: “An error occurred while deleting this post.” | |
| Alternative scenario 2 | Step 3) The deleted post doesn’t have any request, so there is no notification sent. | |

## Request Management

### User Interface

### Business Logic

A giver can accept many requests for his/ her post.

Guests can only see posts. In order to create requests, they must login in advanced.

When usersfind a post containing useful items for them, they can send a request containing their message to the giver, and the message is not allowed to be empty. User can only send the request to the posts in Opening status. After they send the request, a notification will be sent to the giver.

Givers can see all the requests of their posts including the request’s message and requester’s profile. Givers decide who they want to give. Givers accept the request by sending contact information including: telephone number (optional), address and message to the requester. Then they will negotiate by phone, by social network, or by conversation in system.

Requesters will receive notification that their request is denied when givers decline their requests or givers change the status of the post to “Closed” but didn’t accept their requests.

### Use Cases

|  |  |  |
| --- | --- | --- |
| Use Case | UC1: Create request to a post | |
| Actors | **Taker** |  |
| Pre-conditions | The user have logged in successfully | |
| Post-conditions | The request is created successfully | |
| Main success scenario | 1. Takers request a post they wanted 2. Takers fill in the message they want to send to the Giver 3. Takers submit the form. 4. A notification is sent to the Giver | |
| Alternative scenario 1 | Step 2) Takers let the message empty.   1. Takers submit the form, and receive an error message : ”Message cannot be empty” | |

|  |  |  |
| --- | --- | --- |
| Use Case | UC2: Delete (Cancel) a request | |
| Actors | **Taker** |  |
| Pre-conditions | The user have logged in successfully | |
| Post-conditions | The request is deleted successfully | |
| Main success scenario | 1. Takers launch request management. 2. Takers delete a particular request. 3. Takers receive a warning :”Are you sure you want to delete this request?”, and confirm the warning. 4. The request is deleted in system. | |
| Alternative scenario 1 | Step 3) Takers receive a warning, and cancel the warning.   1. Return to the main step 1. | |

|  |  |
| --- | --- |
| Use Case | UC3: Giver claim item to Taker (Accept or Decline Requests) |
| Actors | **Giver** |
| Pre-conditions | The user have logged in successfully |
| Post-conditions | One request is accepted or declined. The reply message (notification) is sent to the chosen one successfully |
| Main success scenario | 1. Giver opens his post and check the request. 2. Giver sees the detail of a request. 3. Giver accepts the request with contact information like: telephone number (optional), address and message. 4. "Give and Take" displays list of requests again to user 5. "Give and Take" app sends notification to the Taker. |
| Alternative scenario 1 | 1. Givers can go to the post based on notification.    1. Giver continues main step 2. |
| Alternative scenario 2 | 1. Giver accepts the request without see the detail. 2. Giver continues main step 3. |
| Alternative scenario 3 | 1. Giver declines the request. 2. The request is deleted and notification is sent to the Taker. |

## Conversation Management

### User Interface

### Business Logic

Giver and Taker can negotiate each other via conversation on system.

A user can go to another user’s profile start conversation with him/ her. Besides that, there is a quick way for a user to send a message to another user by opening his/ her small information pop up.

Message send to the user (and there is notification for this message), and the user Choose Reply or not.

Users can delete their conversations.

## Report management

### User Interface

### Business Logic

#### User report a post

Users can report a post that violated the terms of the App by filling the message field and submit the form. The report will be sent to admin to handle.

#### Admin manage a list of reported posts

In CMS, reported posts are displayed as a list. Each row includes necessary information:

* Index
* Post’s link
* Number of report
* Detail of reports (a link)
* Name of owner
* State of report (solved or unsolved)

After admins see details of the reported posts and the message that users submitted. By basing on the level of the violation they will decide to send a warning message to the reported Giver or delete the post.

Admin can delete violating- term posts.

Admin can block a user if he post violated post many time. So a user cannot login the app anymore until admin unblock this user.

### Use cases

|  |  |  |
| --- | --- | --- |
| Use Case | UC1: Send warning notification to user | |
| Actors | **Admin** |  |
| Pre-conditions | Login to CMS successfully | |
| Post-conditions | N/A | |
| Main success scenario | 1. Admin Warn user 2. System displays confirm box 3. Admin confirm that he want to warn user 4. System sends a warning notification to user’s phone and updates number of warnings of that user 5. Unsolved state changes to Solved | |
| Alternative scenario 1 | Step 3: Admin don’t confirm that he want to warn the user.  3.1.1 Close confirm box. Redirect to main manage screen. | |

|  |  |  |
| --- | --- | --- |
| Use Case | UC2: Block user | |
| Actors | **Admin** |  |
| Pre-conditions | Login to CMS successfully | |
| Post-conditions | N/A | |
| Main success scenario | 1. Admin Block User 2. System displays confirm box 3. Admin confirm that he want to block a user 4. System updates user’s state to blocked 5. Unsolved state changes to Solved | |
| Alternative scenario 1 | Step 3: Admin don’t confirm that he want to block the user.  3.1.1 Close confirm box. Redirect to main manage screen. | |

|  |  |  |
| --- | --- | --- |
| Use Case | UC3: Delete post | |
| Actors | **Admin** |  |
| Pre-conditions | Login to CMS successfully | |
| Post-conditions | N/A | |
| Main success scenario | 1. Admin Delete a post 2. System displays confirm box 3. Admin confirm that he want to delete that post 4. System removes the post and all items was attached to this post 5. System sends notification to user (information of post and all items deleted) 6. Unsolved state changes to Solved | |
| Alternative scenario 1 | Step 3. Admin don’t confirm that he want to delete that post  3.1.1 Close confirm box. Redirect to the main manage screen. | |

## Category Management

### User Interface

[TBD]

### Business Logic

#### Admin manage category

In CMS, categories are displayed as a list. Each row includes some necessary information like:

* Index
* Category’s name

Admin can create a new category in CMS and this category will be available in app.

Admin can modify, delete per category. After deleting, the category will be removed in system, and be invisible in app. Admin can only delete categories which don’t have any posts. Admin must delete all the posts in a category before deleting this category.

#### User choose a category to filtrate the posts

* Category values are defined by admin.
* User chooses a particular category.
* The result will be shown with filter for this category in result screen.

## Feedbacks Management

### User Interface

[TBD]

### Business Logic

#### Quest create feedbacks

User can give comments, feedback by filling what they think about the app, what is the advantages and disadvantages of the app, what do they think to improve the app better… to the shout box and submit it.

Feedbacks which were submitted are shown to Admin.

#### Admin read feedbacks

Feedbacks which were submitted are shown to Admin. Admin read feedbacks and have a plan to improve the app in the future.

### Use cases

|  |  |  |
| --- | --- | --- |
| Use Case | UC1: Create feedback | |
| Actors | **Quest** |  |
| Pre-conditions | N/A | |
| Post-conditions | The feedback has sent successfully | |
| Main success scenario | 1. User request to give a comment/feedback 2. User fill in comment/feedback 3. User submit to send | |
| Alternative scenario 1 | Step 3. The Give and Receive app notifies message field are missing. | |

## Ranking system

### User Interface

[TBD]

### Business Logic

#### Ranking system for Giver

The rank of Giver is defined base on all reviews of other Takers (from 1- 5 stars).

There is a list that shows top 50 generous givers.

There is a system to calculate the average number of stars Givers have and marks it on their profiles.

Each rank will have a label come with a special colour for their name.

#### Ranking system for Post

User can click Like (Facebook) for the posts they think interesting and helpful.

The post which has the most number of Likes, will be on top.

# Non-functional Requirements

## Operating System Support

Give and Take App supports minimum iOS 11, Android 5.0.

# ANALYZE AND DESIGN

## Activity Diagram

### Login

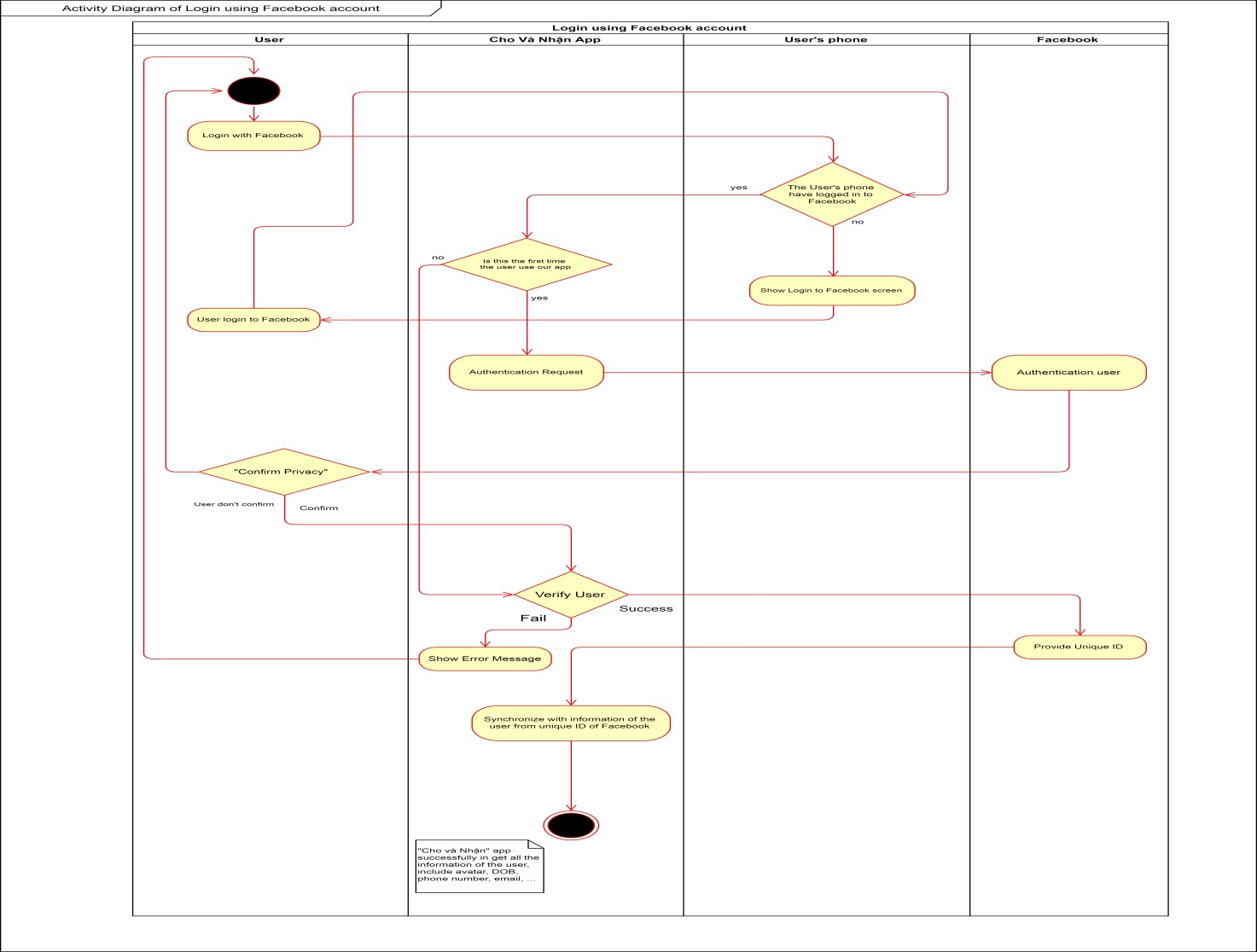


Figure 7‑1 Activity Diagram\_ Login Using Facebook

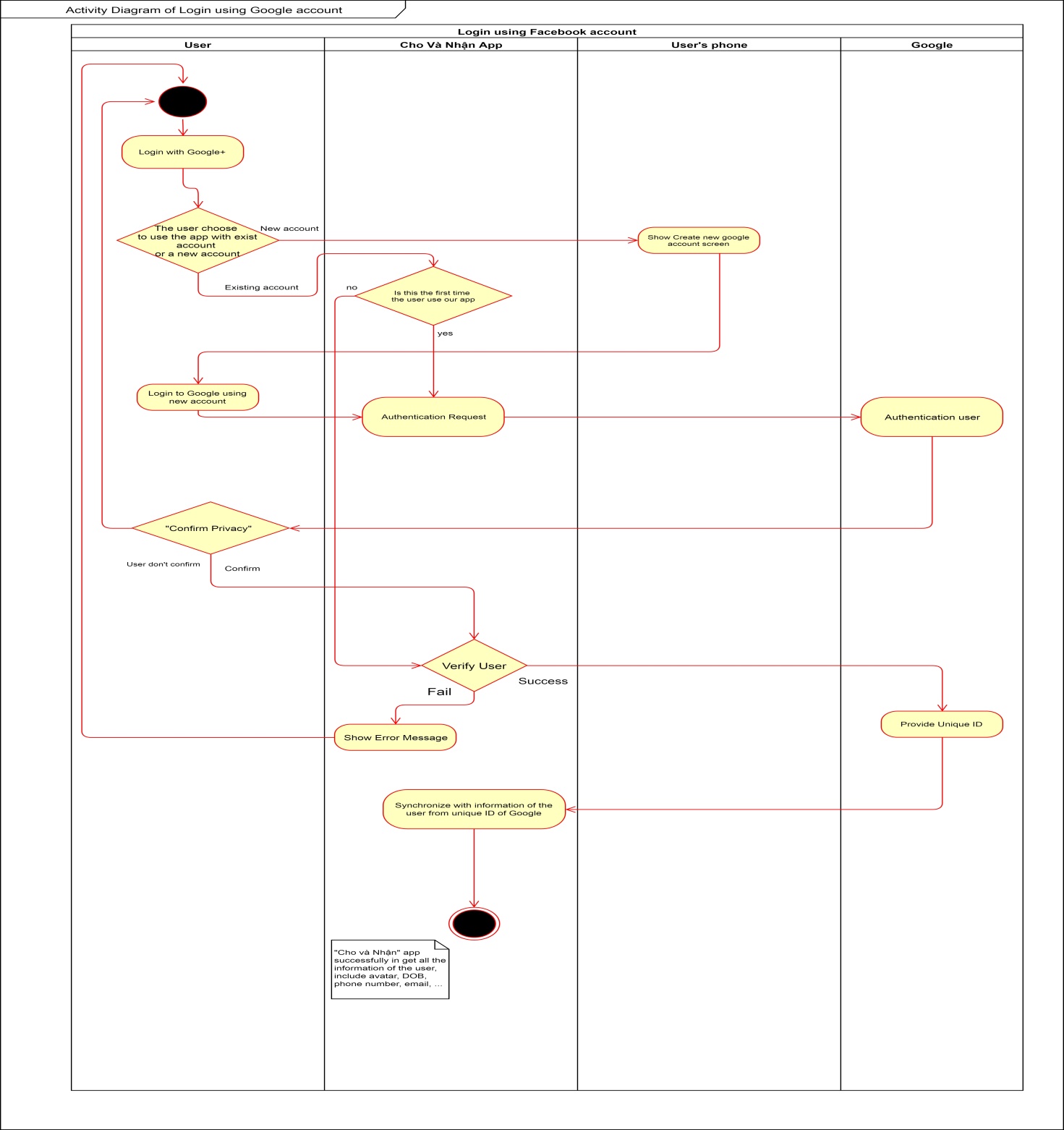


Figure 7‑2 Activity Diagram\_ Login Using Google

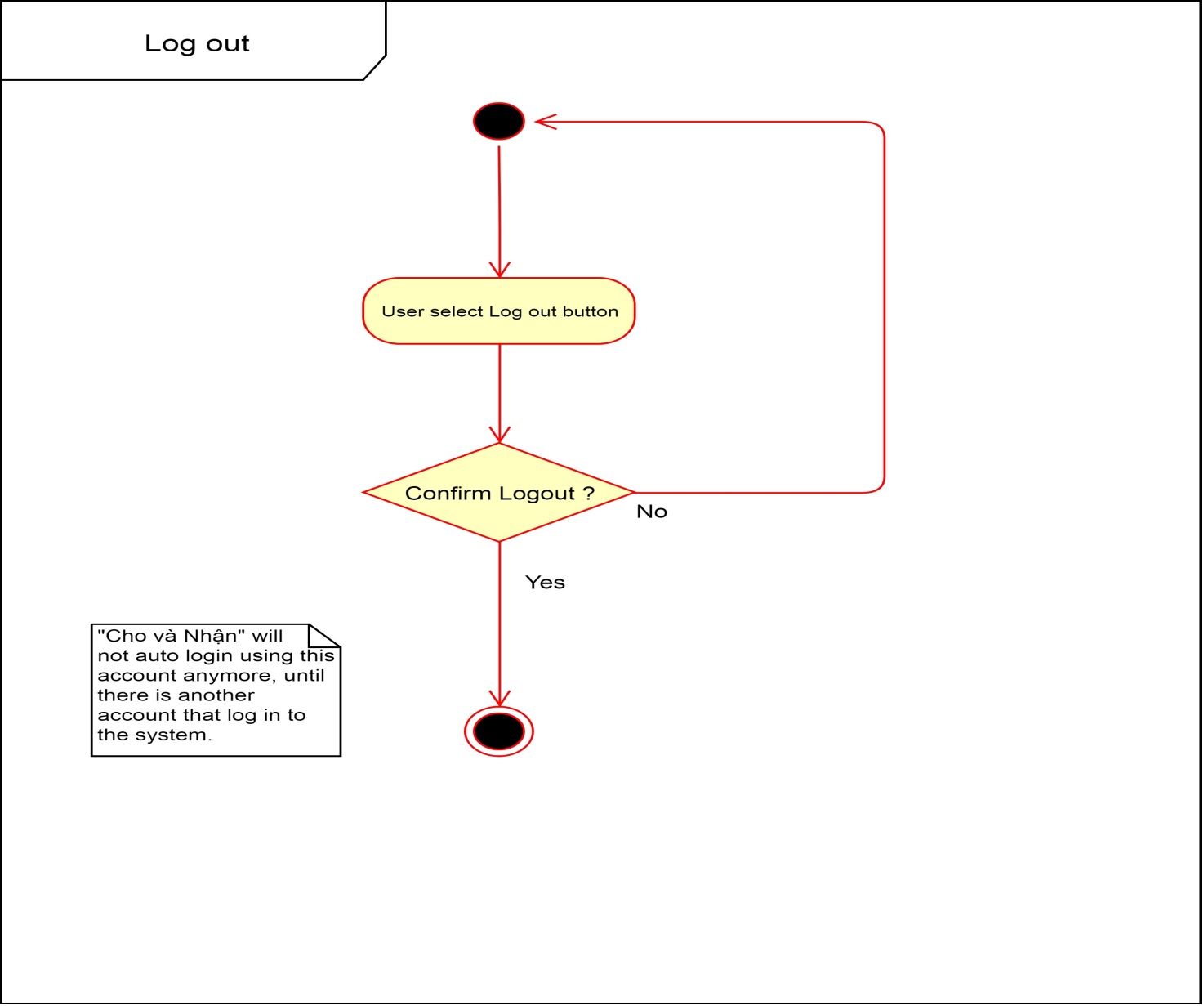


Figure 7‑3 Activity Diagram\_ Logout

### Item Management

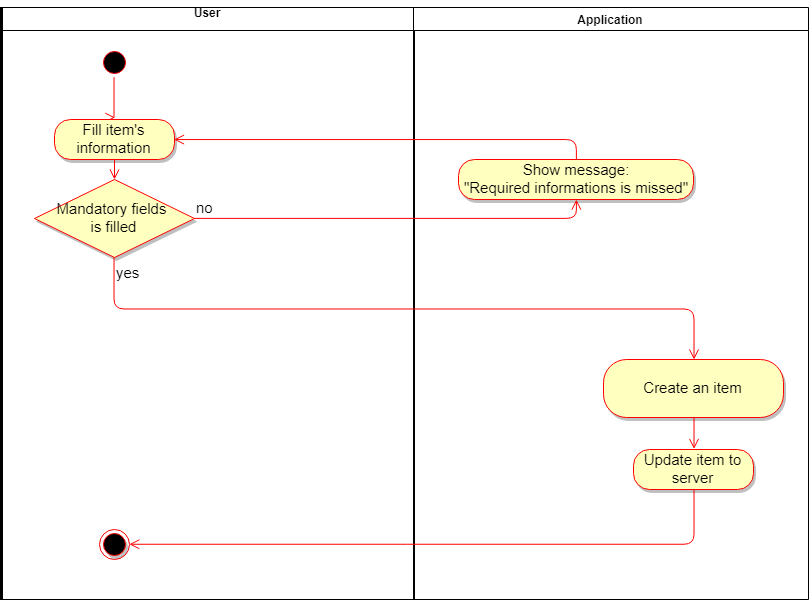


Figure 7‑4 Activity Diagram\_ Create Item

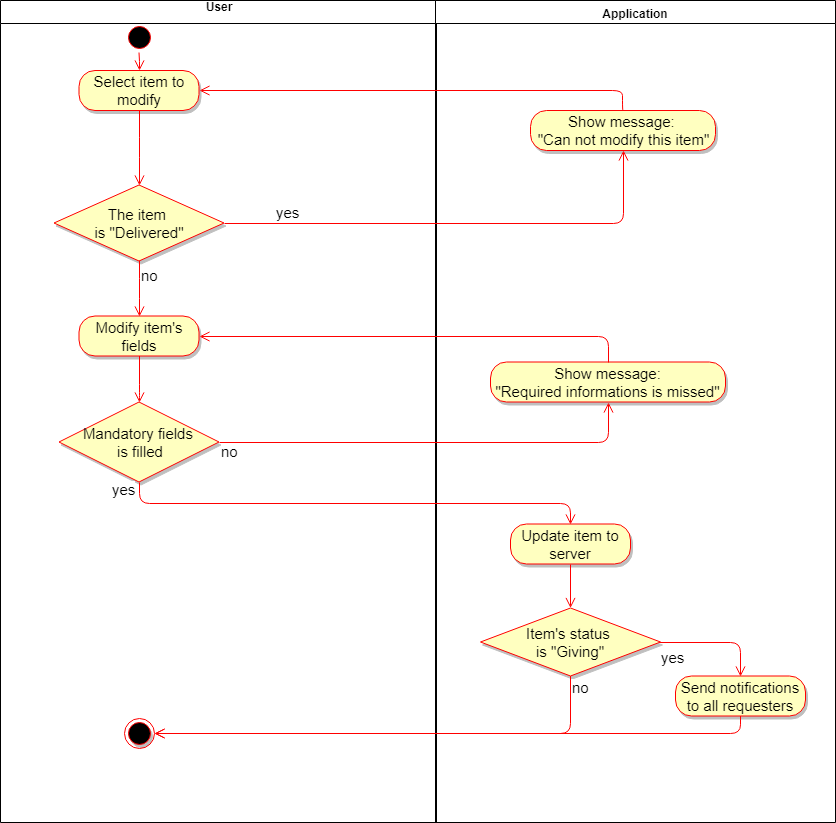


Figure 7‑5 Activity Diagram\_ Modify Item

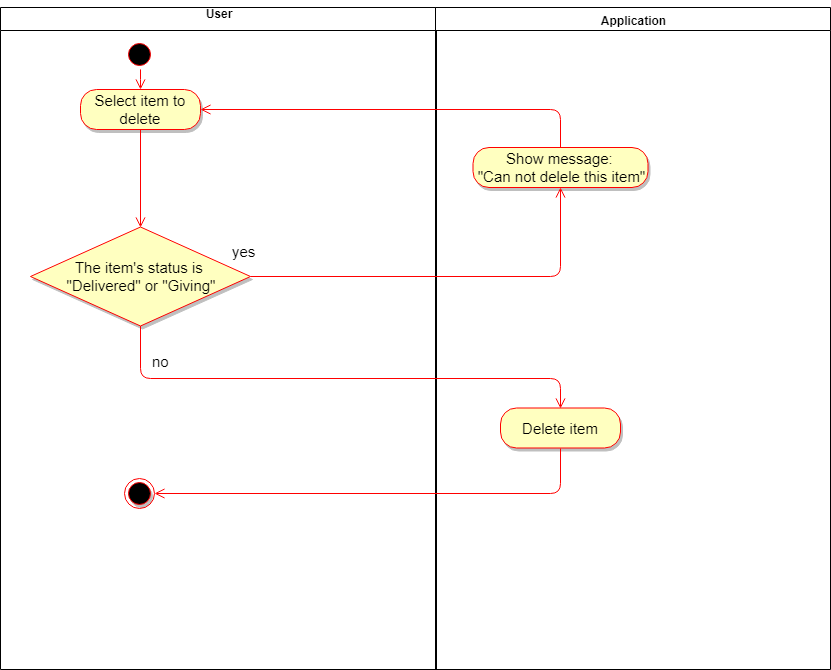


Figure 7‑6 Activity Diagram\_ Delete Item

### Post Management

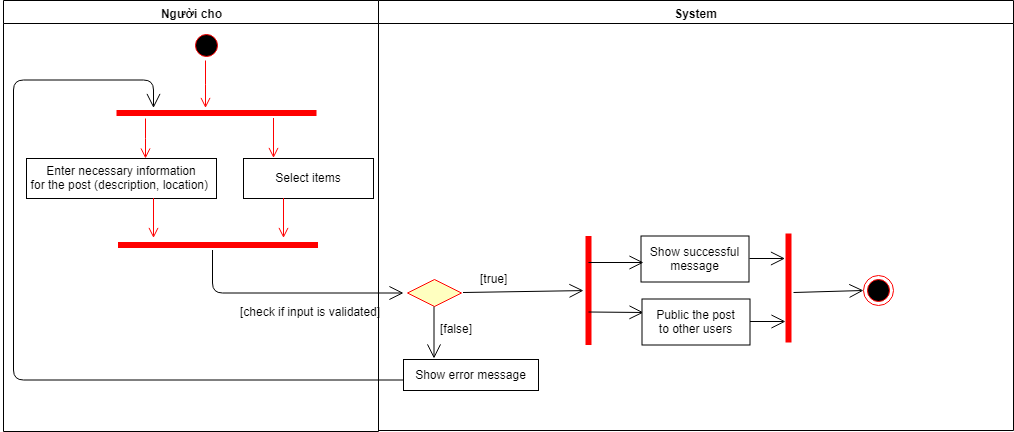


Figure 7‑7 Activity Diagram\_ Create Post

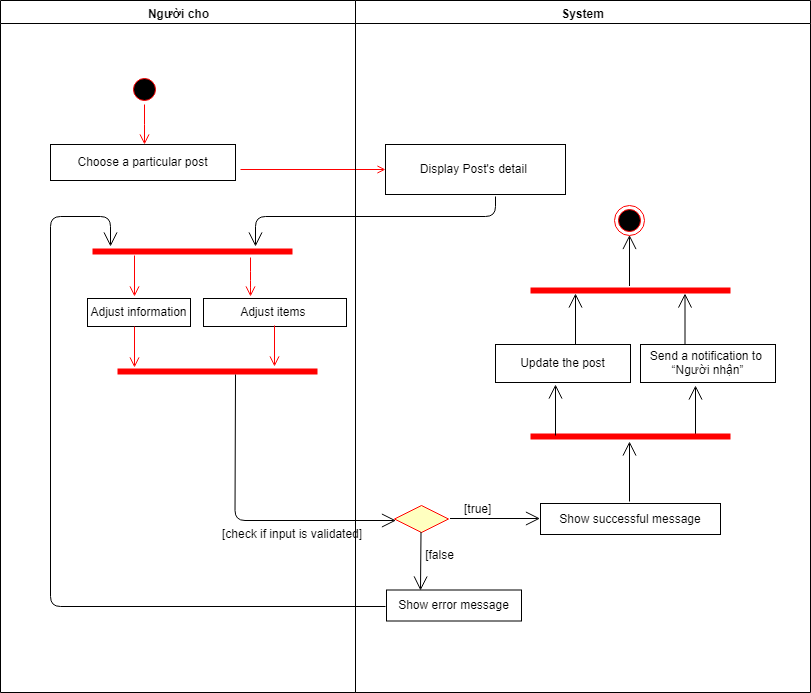


Figure 7‑8 Activity Diagram\_ Edit Post

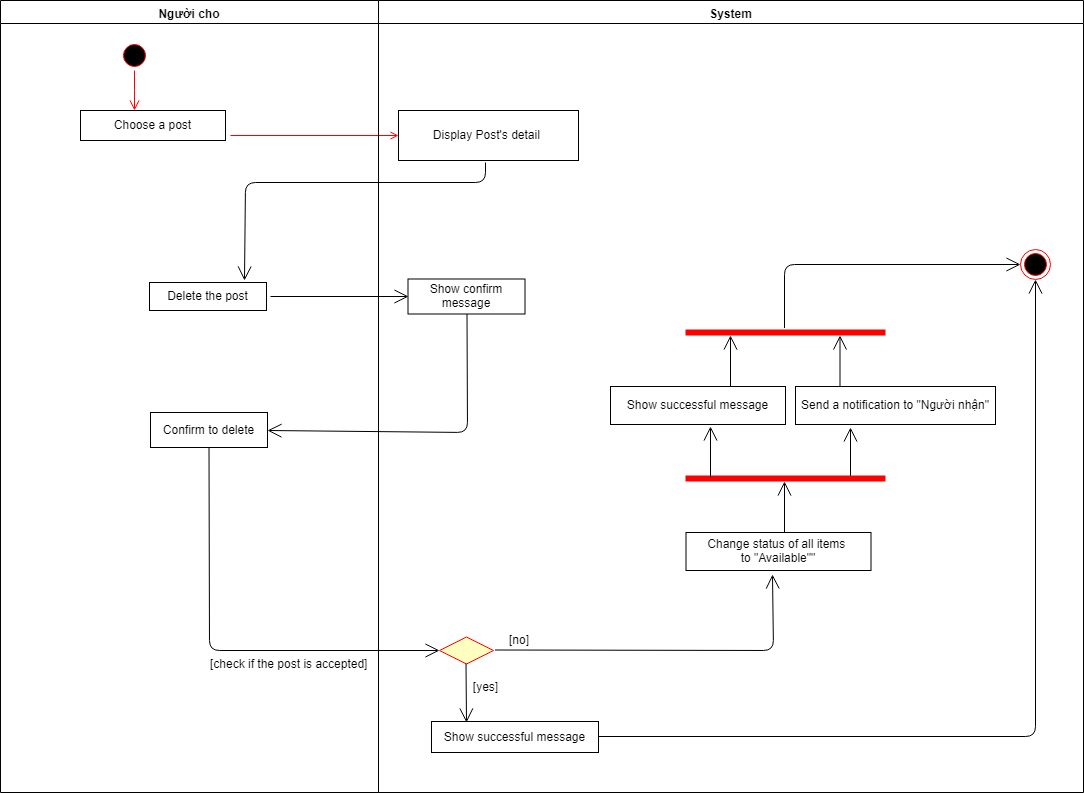


Figure 7‑9 Activity Diagram\_ Delete Post

### Request Management

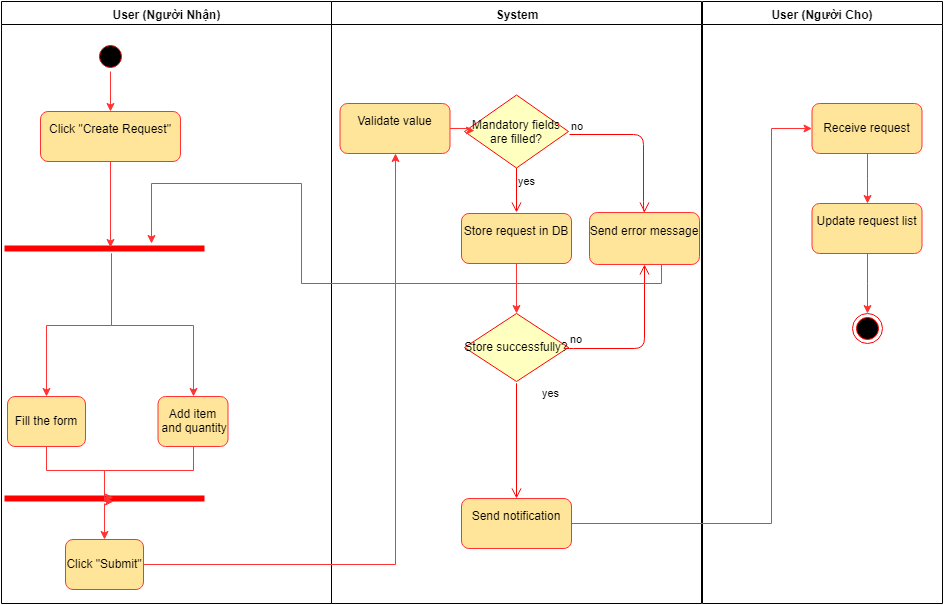


Figure 7‑10 Activity Diagram\_ Create Request

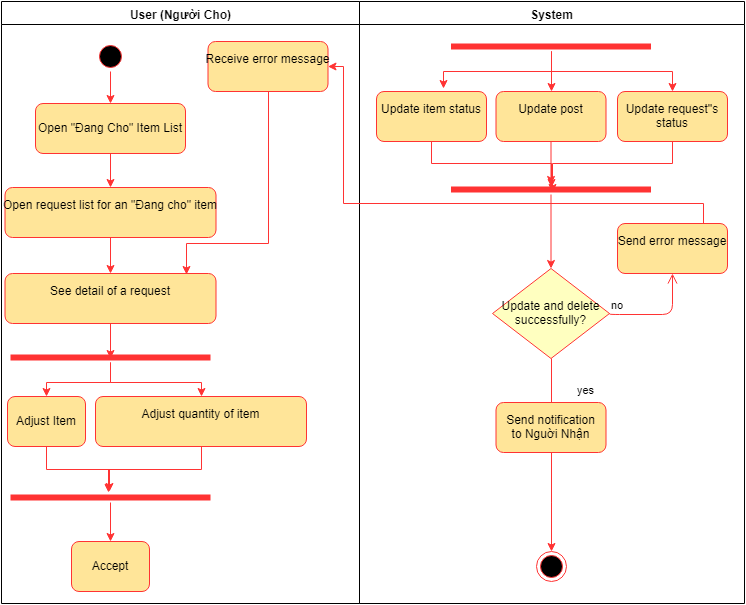


Figure 7‑11 Activity Diagram\_ Accept Request

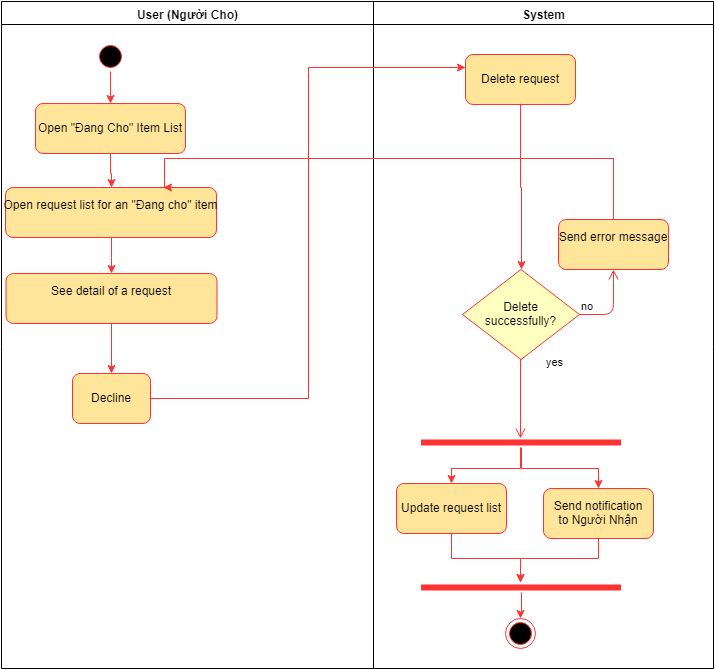


Figure 7‑12 Activity Diagram\_ Decline Request

### Report Management

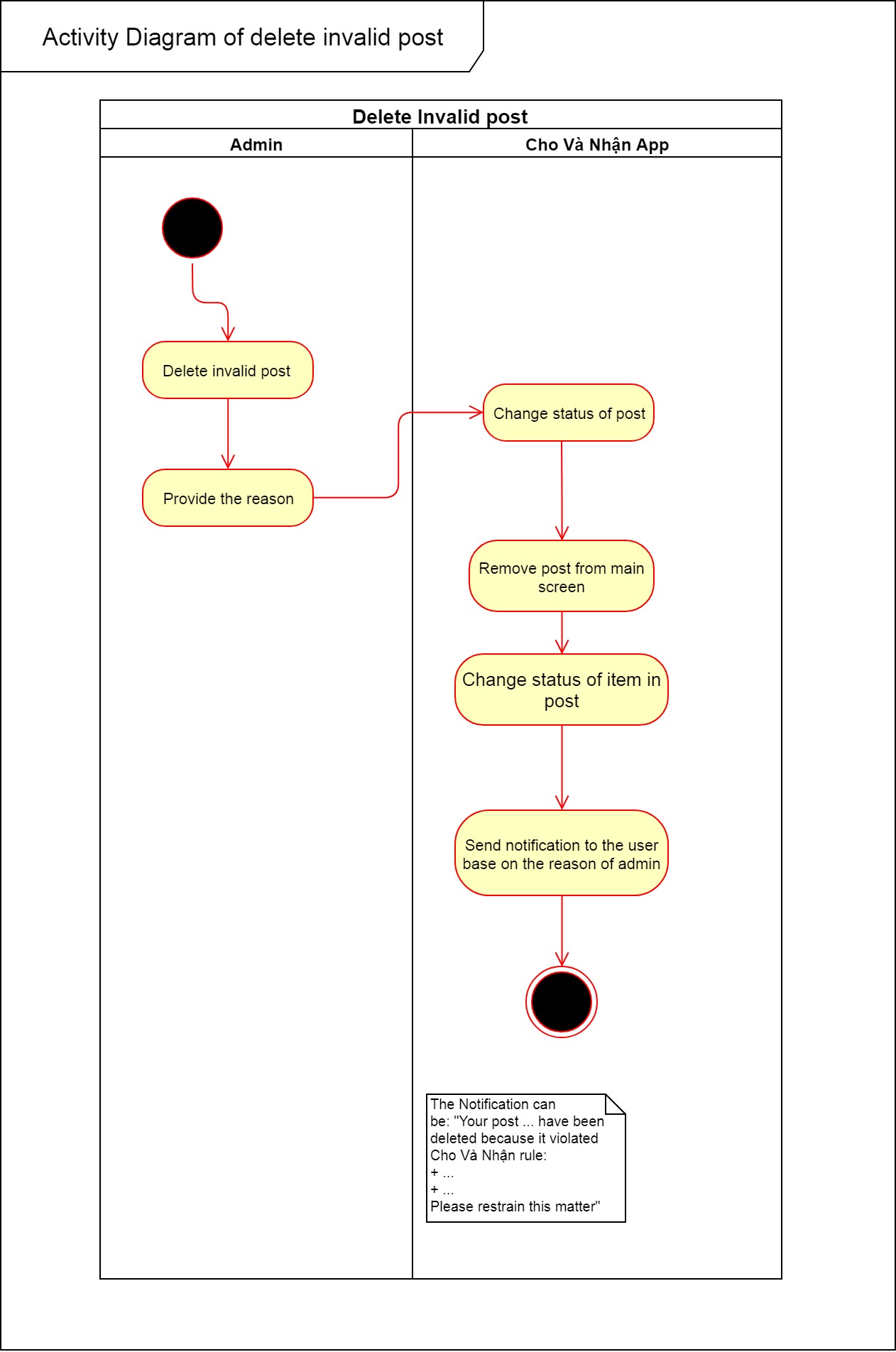


Figure 7‑13 Activity Diagram\_ Delete Invalid Post

### Category Management

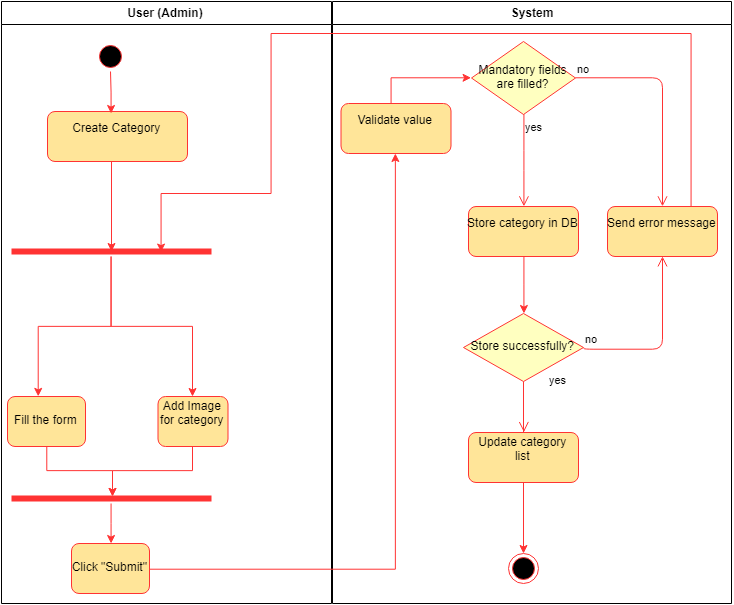


Figure 7‑14 Activity Diagram\_ Create Category

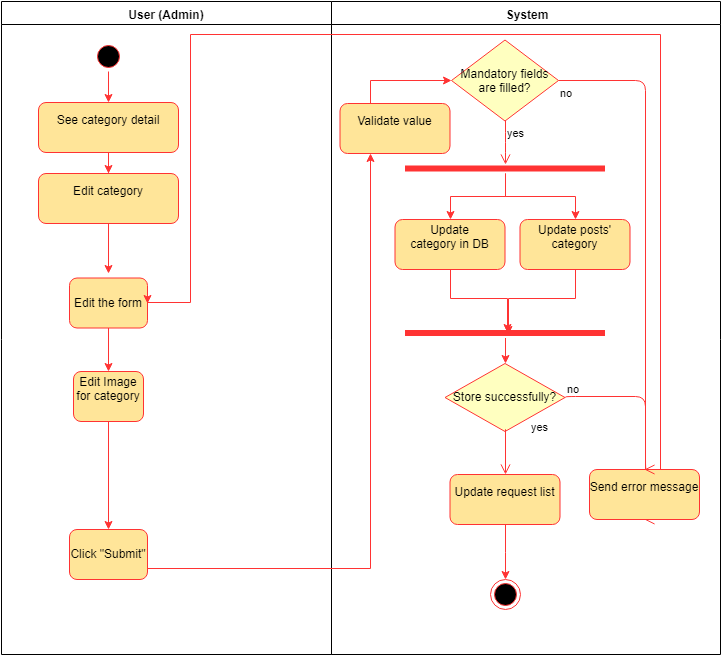


Figure 7‑15 Activity Diagram\_ Edit Category

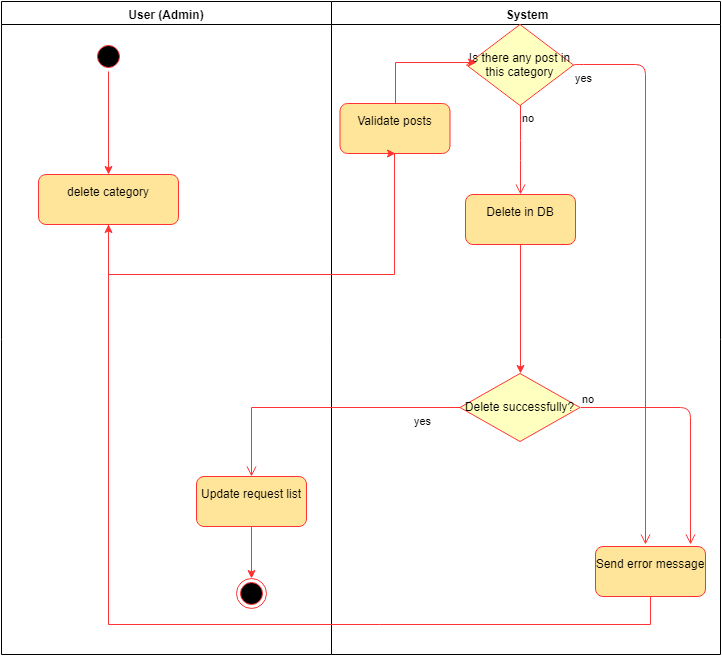


Figure 7‑16 Activity Diagram\_ Delete Category

### Feedbacks Management

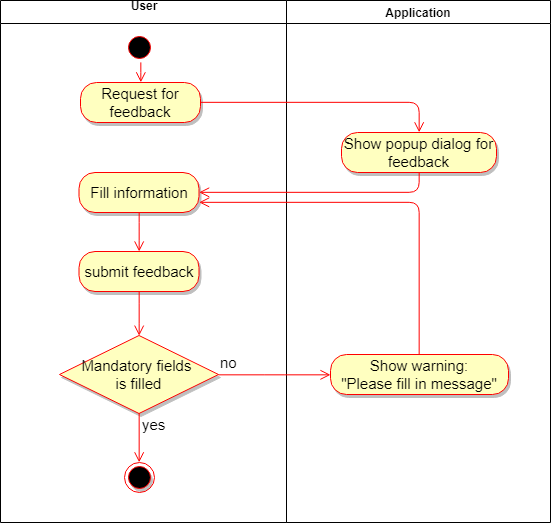


Figure 7‑17 Activity Diagram\_ Create Feedbacks

## Class Diagram

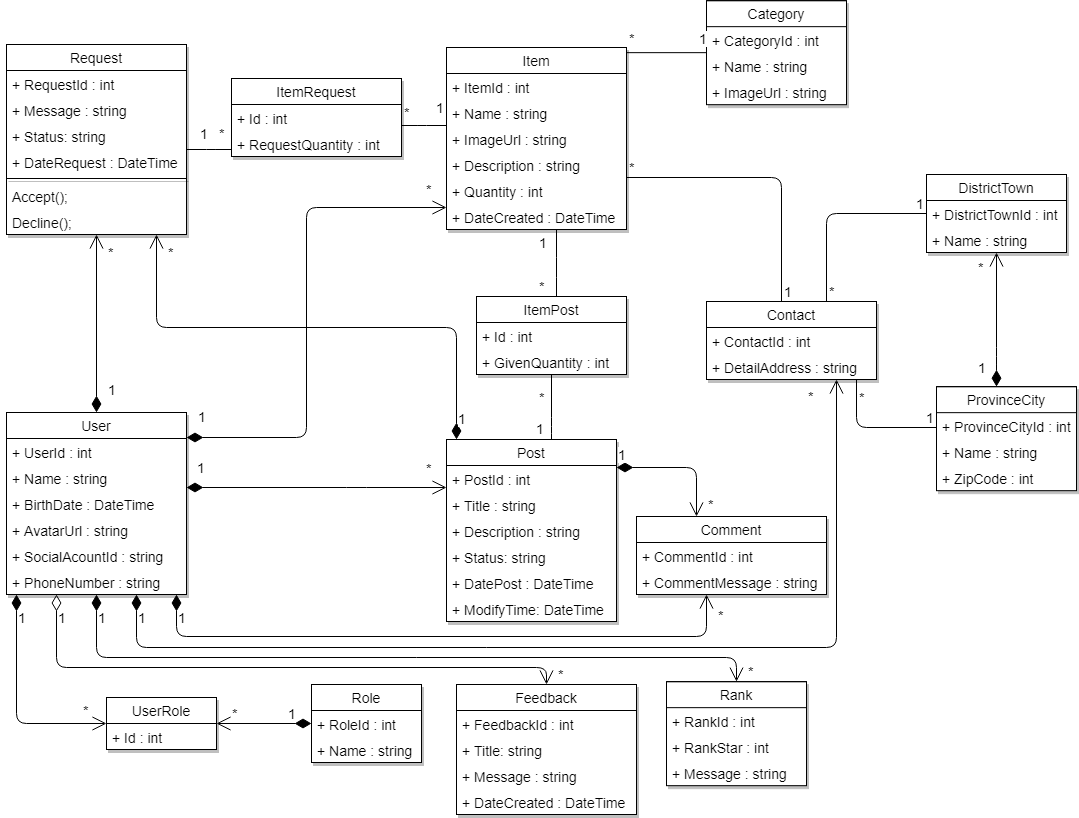


Figure 7‑18 Class Diagram

## Database

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# APPENDIX A: [TBD]